



Shell Lake State Bank

SHELL LAKE

102 5th Avenue,
PO Box 130,
Shell Lake, WI 54871
715-468-7858

SPOONER

219 N River Street,
PO Box 97,
Spooner, WI 54801
715-635-7858

MINONG

401 W 5th Avenue,
PO Box 373,
Minong, WI 54859
715-466-1061

STONE LAKE

5836 N Hwy 70,
PO Box 128,
Stone Lake, WI 54876
715-957-0082

HAYWARD

15818 Railroad Street,
P.O. Box 1276,
Hayward, WI 54843
715-634-2425

www.shellakestatebank.com

May 17, 2023

Dear Valued Customer

Shell Lake State Bank is expecting some new products and upgrades in the coming months that we are excited to share with you!

Starting June 23rd Zelle® will be replacing Popmoney®!

If you like Popmoney, you are going to love Zelle®. It's a fast, safe and easy way to send and receive money with friends, family and others you know and trust. Best of all, money arrives typically within minutes between enrolled users.

Getting started is easy. After you complete your quick one-time enrollment, your Popmoney account information, activity, history and contacts will be available in Zelle®.

1. Navigate to Bill Pay
2. Select **Send Money with Zelle®**
3. Accept terms and conditions
4. Choose the account you want to use
5. Review and start sending money!

Debit Cards are going contactless- Summer of 2023!

Using your debit card is about to get a whole lot easier. We are currently working with our card services team to provide contactless cards. This will allow you to utilize Tap to pay in addition to the chip or swipe option. Later in the year, these cards will also be equipped with tokenization which will allow you to add your Shell Lake State Bank debit card to your Digital Wallet for additional convenience. Once these cards are in production, they will be sent out to you the next time your card renews.

Online Banking: For Businesses!

In the later part of 2023 Shell Lake State Bank will be rolling out a new online banking platform designed just for businesses with features that will improve your online banking experience.

These are just some of the features that will be available:

- 24/7 Access to real time information
- Employee password management
- Funds transfers
- Stop Payments
- Review and approval of designated transfers
- Self-service administrative options
- Customizable menus
- Business focused Bill Payment
- Loan Payments and Advances

Online Banking Access is Changing!

In preparation for Business Online Banking we are making improvements to the way you access our current online banking. Shell Lake State Bank will be adjusting the way online banking access looks by grouping all of your accounts into one convenient login.

We appreciate all your patience and cooperation as we navigate these upcoming projects and hope that you are as excited about these changes as we are!

We encourage you to reach out with any and all questions you may have at 715-468-7858

Sincerely,

A handwritten signature in black ink, appearing to read 'Shane Williams', written in a cursive style.

Shane Williams,
President