Online Banking Service Agreement and Disclosure Statement

By signing an application and enrollment form (the "Application") to subscribe to certain personal computer banking and related services offered by Shell Lake State Bank, as described in this Service Agreement and Disclosure Statement (this "Agreement") and as otherwise made available by the Bank from time to time (collectively, "Shell Lake State Bank's online banking service"), or by your initial access to Shell Lake State Bank's online banking service, and in consideration of our allowing you access to Shell Lake State Bank's online banking service, you agree to the terms and conditions of this Agreement Each reference in this Agreement to the "Bank", "Shell Lake State Bank", "we", "us", or "our" refers to Shell Lake State Bank, and each reference to "you" and "your" refers to each depositor, borrower, authorized signer, or authorized user for an account (as defined below) who is now or hereafter enrolled in any one or more of the Shell Lake State Bank's online banking services with respect to the eacount. Each time you use Shell Lake State Bank's well's well's

BROWSER SECURITY. Shell Lake State Bank's Internet Banking transmits data Using SSL (Secure Socket Layer) technology that supports 128-bit key encryption. It is important to verify that a secure connection between your browser and the Internet Banking server has been established before transmitting any confidential account information over the Internet. This can be verified by an indicator on your web browser. Firefox has a lock symbol that appears in the address line before the URL address to show a secure connection has been established. Similarly, Microsoft Internet Explorer has a lock symbol that appears when data is being encrypted. When this symbol does not appear, a session is not secure.

HOST SECURITY. Shell Lake State Bank's web server does not connect directly to the Internet. It is buffered from the Internet through the use of a firewall. All access from outside the bank must go through this firewall, which screens the requests and allows only valid http traffic to reach the server. Shell Lake State Bank's Internet Banking makes use of an International Computer Security Association (ICSA) certified firewall.

LINKS. Links to non-Shell Lake State Bank websites contained in this site are offered only as pointers to sources of information on subjects that may be of interest to users of the Shell Lake State Bank website, and Shell Lake State Bank is not responsible for the content of such sites as we have no control over what is displayed there. Shell Lake State Bank does not guarantee the authenticity of documents at such sites, and links to non-Shell Lake State Bank does not guarantee the authenticity of users of or responsibility for the ideas, opinions, information, products, or services offered at such sites. Use of links to any non-Shell Lake State Bank site is solely at the user's own risk.

1. Hardware and Software Requirements. To be able to use Shell Lake State Bank, you must provide your own personal computer (a "PC") with an internet connection and related equipment (the "Hardware"). You also must provide the type of telephone service and Internet access service required by the Hardware and/or the Software. Once the Hardware has been properly connected to the telephone service, and any required Internet access has been established, you will be able to access the Shell Lake State Bank online services through the Internet service provider (the "Service Provider") that will act as an interface between you and the Bank. You are and will remain solely responsible for the purchase, hook-up, installation, loading, operation and maintenance of the Hardware, the Software for computer viruses and other related problems before you use them.

2. The Accounts.

A. Generally. You agree to use Shell Lake State Bank's online banking solely for the services described in this Agreement and designated by you in the Application or subsequently designated by you as provided in Section 5, and solely in connection with each deposit account (collectively, the "Deposit Accounts") and each loan account (collectively, the "Credit Account") held by the Bank and designated by you in the Application or subsequently designated by you as described below (collectively, the "Accounts"), except as otherwise expressly provided in this Agreement or as otherwise expressly permitted by us from time to time. Under this Agreement, there may be multiple accounts, and at least one (1) of the Deposit Accounts must be a checking account. You may add any account for which you, or all of you if more than one, are depositor, borrower, authorized signer, or authorized user by notifying the Bank or by visiting any Bank branch office. If you close or delete the only checking account designated for Shell Lake State Bank's online banking, you will no longer be able to use Shell Lake State Bank online banking service.

3. PASSWORD; Confidentiality of PASSWORD. All Shell Lake State Bank online banking transactions or inquiries must be initiated by use of your Shell Lake State Bank online banking personal identification number (the "PASSWORD"). We will assign you a user code and PASSWORD after we have accepted your Application. The first time you sign on Shell Lake State Bank's online banking, you will be required to select a new user code and PASSWORD. You may change your PASSWORD from time to time, as provided in the Software. It is recommended that you do not use your social security number, birthdays, names, or other codes that may be easy for others to determine as your PASSWORD. No Bank employee will ever ask for your PASSWORD, nor should you provide it to anyone unless you intend to allow that person access to your accounts. YOU AGREE TO KEEP YOUR PASSWORD CONFIDENTIAL. USE OF THE PASSWORD BY YOU OR BY ANY OTHER PERSON WITH YOUR AUTHORIZATION WILL BE CONSIDERED THE SAME AS YOUR WRITTEN SIGNATURE AUTHORIZING US TO COMPLETE ANY TRANSACTION OR REQUEST COMMUNICATED THROUGH SHELL LAKE STATE BANK'S ONLINE BANKING. You agree that any Shell Lake State Bank online transaction or request initiated by use of the PASSWORD will be subject to and governed by this Agreement.

If you authorize another person to use your PASSWORD, that person can use Shell Lake State Bank's online to view any information or initiate any transaction on any of the accounts to the same extent as you, including viewing information or initiating transactions on accounts to which that person does not otherwise have access. As such, your sharing of your PASSWORD is strongly discouraged by the Bank, and done at your sole risk and peril.

If a third party should gain access to your PASSWORD, you alone are responsible for changing the PASSWORD so as to deny the third party's access to your banking information. Given the electronic nature of these transactions, the Bank shall have no liability to you in the event a third party should gain access to your PASSWORD through no fault of the Bank.

You should always exit Shell Lake State Bank online after you finish viewing your accounts. Never leave your computer unattended while accessing Shell Lake State Bank online. If you should, a third party may be able to access your accounts from your terminal, without ever needing to use your PASSWORD.

4. Business Days. Business days for the Bank and for Shell Lake State Bank online are Monday through Friday, excluding holidays. You may access the accounts through Shell Lake State Bank online 24 hours a day, seven days a week, except that Shell Lake State Bank may perform regular maintenance on our systems or equipment, which may result in errors or interrupted service. We may also find it necessary to occasionally change the scope of our services. Shell Lake State Bank cannot guarantee that we will be able to provide notice of such interruptions and changes, although we will attempt to provide such notice.

5. Online Services. You may use Shell Lake State Bank online to perform any of the following services designated by you in the Application or subsequently added by you as provided below:

- A. To transfer funds between any Deposit Accounts, such as checking, savings or money market deposit accounts;
- B. To transfer funds from any Deposit Account to pay a Loan Account
- C. To receive and download balance and transaction information for Shell Lake State Bank accounts; and

D. To receive e-mail from and transmit e-mail to the Bank, all as described in this Agreement and the Software. You may sign up for or cancel any service by contacting Shell Lake State Bank. As used in this Agreement, the term "electronic fund transfer" has the meaning provided for that term in Regulation E and includes, without limitation, a bank transfer, as these terms are defined below.

6. Transfers to and from Accounts.

A. Deposit Accounts. You may use Shell Lake State Bank to initiate electronic fund transfers from one Deposit Account that is a checking, savings or money market deposit account to any other Deposit Account that is a checking, savings or money market deposit account, and to transfer funds from any Deposit Account to pay a Loan Account as provided in this Agreement. These types of transactions are referred to in this Agreement as "bank transfers".

B. Authorization. You expressly authorize us to debit the appropriate Deposit Account in the amount of any bank transfer initiated through Shell Lake State Bank's online banking by you or by any other person who is authorized to use your PASSWORD. You agree that we may treat any such bank transfer from a Deposit Account the same as a duly executed written withdrawal, transfer, or check and that we may treat any such bank transfer to a Deposit Account the same as a deposit, all in accordance with the terms of this Agreement and your deposit agreement(s) with us.

C. Limitations. Your ability to initiate bank transfers between Deposit Accounts may be limited by federal law or by the terms of your deposit agreement with us. Bank transfers from Deposit Accounts that are savings or money market deposit accounts are limited as required by federal regulation. You agree that we may, without notice or other obligation to you, refuse to make any bank transfer for security reasons or as otherwise expressly provided in this Agreement or your deposit agreement with us.

D. Time of bank transfers; posting; funds availability. If you initiate a bank transfer of available funds on a business day, the bank transfer will be posted to the Deposit Account on the same business day. Transferred funds will be available for withdrawal on any business day including the business day the bank transfer is posted to the Deposit Account. Business days are defined as Monday through Friday. Please refer to the following schedule for posting and funds availability information (intervening holidays will alter this schedule):

If bank transfer is initiated before four (4) p.m. Central Time	Funds will be posted on:	Funds will be available on:
Monday	Monday	Monday
Tuesday	Tuesday	Tuesday
Wednesday	Wednesday	Wednesday
Thursday	Thursday	Thursday
Friday	Friday	Friday
Saturday	Saturday	Monday
Sunday	Sunday	Monday

Except as expressly otherwise provided in this Section, transferred funds will be available for transfer and withdrawal as provided in our Schedule of Funds Availability (the "Schedule of Funds Availability"). The schedules provided in this Section are subject to the provisions of Section 15 and 16.

7. Account Information. You may use Shell Lake State Bank's online banking to receive, download, and store or print information regarding an account that is routinely set forth in the statement for the Account, debits and credits made to the account, amounts and item numbers for items drawn on the account (if applicable), and the daily account balance (including interest credited to a Deposit Account and finance charges accrued on a Credit Account. All account information provided via Shell Lake State Bank's online banking will be current as of the end of the preceding business day, will not reflect bank transfers made since the end of the preceding business day, and is subject to further adjustment and correction. Because the information is made available to you is "raw data" furnished through the Service Provider and is subject to change, we cannot assure you of the accuracy or completeness of the information and expressly disclaim the same. You will still receive your usual periodic statement of account, and adjustments may have been made to your account in connection with the preparation of your statement.

8. Electronic Mail Service. You may use Shell Lake State Bank's online banking to send electronic mail ("e-mail") to us and to receive e-mail from us. The e-mail service may not be used to make bank transfers between accounts. E-mail transmitted by you to us via Shell Lake State Bank's online often will not be delivered to us immediately. If you need to contact us immediately to stop payment, to report an unauthorized use of your PASSWORD, to report unauthorized access to an account, or for any other reason, you should call us at (715) 468-7858. We will not be responsible for acting on or responding to any e-mail regularly we will attempt to notify you by e-mail in the event of any technical difficulties or other occurrence that my affect your use of Shell Lake State Bank's online banking.

9. Additional Service. We may, from time to time, make additional services available through Shell Lake State Bank's online banking. We will notify you of the availability and terms of these new services. By using these additional services when they become available, you agree to be bound by this Agreement and any additional instructions, procedures and terms provided to you with respect to each of these new services.

10. Fees and Charges. In consideration of our making the Shell Lake State Bank online services available to you, at this time, there are no fees for accessing the Online Banking Service. This does not include regular fees associated with your bank accounts (if applicable) as stated in your deposit agreements with us.

Access to the Shell Lake State Bank web site is furnished at no charge to the customer. There is no setup fee. Shell Lake State Bank has not instituted a charge for viewing your accounts, or Completing transfers to and from your individual accounts.

You will be solely responsible for all tariffs, duties, or taxes imposed by any government or governmental agency in connection with any transfer made pursuant to this Agreement and for all telephone charges, Internet access service charges, tools tariffs, and other costs for online sessions initiated by you. There may be other costs and charges associated with your accounts. Please refer to the service schedule for details.

11. Errors and Adjustments. We agree to correct any error made in crediting or debiting any account by making the appropriate adjustment to your account balance. You agree to repay promptly any amount credited to your account in error, and you authorize us to initiate a debit transfer to any account to obtain payment of any erroneous credit.

12. Account Reconciliation. The Deposit Account statements or other notices provided to you by us will notify you of (a) the execution of bank transfers and the debits to the Deposit Account made with respect to such bank transfers. You agree that we will not be required to provide any other notice to you of the execution of bank transfers or debits. You agree to promptly examine each statement for a Deposit Account and to promptly report any discrepancies between your records and the Deposit Account statements or any other notices mailed by the Bank to you, as provided in Section 17.

13. Settlement of Obligations. To the fullest extent permitted by applicable law, you authorize us to obtain payment of your obligations to us under this Agreement from time to time by (a) initiating debit or credit transfers to any of the accounts or (b) deducting the payment from the amount of any bank transfer. Such obligations include, without limitation; fees owed to us and settlement for bank transfers initiated through Shell Lake State Bank's online banking. At the time any account is closed (whether by you, by us, or otherwise) or any Shell Lake State Bank online service is terminated (whether by you, by us, or otherwise), you agree that all such obligations will be immediately due and payable to us, and you authorize us to withhold the amount of any such obligations from any account. Debiting an account or deducting payment from the amount of any bank transfer is not the Bank's exclusive remedy under this or any other section of this Agreement, and the Bank will not be deemed to have made an election of remedies by making any such debit or deduction on any one or more occasions.

14. Bank's Liability for Failure to Make or Stop Certain Electronic Fund Transfers. If we do not complete an electronic fund transfer to or from a Deposit Account in a reasonable amount of time or in the correct amount according to our agreement with you, we will only be liable for your direct losses or actual damages, except in the following instances:

- If, through no fault of ours, you do not have enough money in the Deposit Account (or any linked account) to make the electronic fund transfer.
- If the electronic fund transfer would go over the credit limit on any check overdraft protection line of credit account linked to the Deposit Account.
- If you have not completely and properly followed the terms of this Agreement or instructions provided by the Software regarding how to make an electronic fund transfer.
- If any data or instruction transmitted via Shell Lake State Bank's online banking are inaccurate or incomplete.
- If you do not initiate an electronic fund transfer according to the time limits set forth in this Agreement
- If the electronic fund transfer has been transferred from the Deposit Account to a third party, including, without limitation, any third party through which payment is made and any payee or its financial institution.
- If the Hardware, the Software, the Service Provider, or any part of the Shell Lake State Bank's online system was not working properly and you knew about the breakdown when you started your electronic fund transfer.
- If circumstances beyond our control, such as an act of God, failure, delay, or error on the part of any third-party service provider (including, without limitation, the Service Provider, the
 United States Postal Service or any other delivery service), power outage, difficulty with telephone or cable lines or satellite communications, difficulty with any Hardware, the Software, or
 the Service Provider, computer virus or related problem, or cessation of the operation of the Service Provider or the arrangement between the Bank and the Service Provider, prevent or delay
 the electronic fund transfer, despite reasonable precautions that we have taken.
- If your funds are being held or frozen or are subject to legal proceedings.
- If the funds in the Deposit Account are unavailable (funds are only conditionally credited until they become available for withdrawal).
- If your PASSWORD has been reported lost or stolen or if we have any other reason to believe that an electronic fund transfer may be erroneous or unauthorized.
- If you, any joint holder, or an authorized cosigner on a Deposit Account has requested that we stop payment of the electronic fund transfer.
- If you have exceeded the limitations on the number of withdrawals or transfers allowed during the statement period for the type of Deposit Account you have with us (e.g., certain types of savings accounts, including money market deposit accounts).
- If the Deposit Account has been closed.
- If we do not receive the necessary transfer information from you or any third party, or if such information is incomplete or erroneous when received by us.
- There may be other exceptions stated in this or any other applicable agreement that we may have with you.

15. Limits on Bank's Liability. Our liability for electronic fund transfer made to or from Deposit Accounts is also governed by Sections 15 and 17. If any provision herein is inconsistent with any provision of Section 15 or Section 17 or any provision of applicable law that cannot be varied or waived by agreement, the provisions of those Sections or applicable law, you agree that we will have no liability whatsoever for any loss, damage, or claim arising out of any delay or failure in the performance of any Shell Lake State Bank online service in accordance with the terms of this Agreement, including but not limited to, that resulting from our negligence. Our duties and responsibilities to you are strictly limited to those described in this Agreement, except with respect to any provisions of the law applying to electronic fund transfers that cannot be varied or waived by agreement. In no event will the Bank has been informed of the possibility of such damages), including, without limitation, attorneys fees. The Service Provider is an independent contractor and not the Bank's agent. The Bank's sole duty shall be to exercise reasonable care in the initial selection of the Service Provider, YOU ACKNOWLEDGE THAT NO EXPRESS OR IMPLIED WARRANTY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS OR A PARTICULAR PURPOSE, IS MADE BY THE BANK WITH RESPECT TO ANY SHELL LAKE STATE BANK ONLINE SERVICE OR THE SOFTWARE, AND THE BANK HEREBY DISCLAIMS ALL SUCH WARRANTIES. The only warranties are those provided by the licensor of the Software and set forth on the Software package. To the fullest extent permitted by anylicable law, and without limiting the generality of the foregoing, the Bank shall not be liable to rinability to obtain or delay in obtaining wire services or Internet access, or refusal or clamy any failure or delay of the performance of the ank's reasonable control, including, without limitation, legal restraint, interruption of transmission or communication facilities, equipment failur

16. Your Liability for Unauthorized or Erroneous Transfers. To the fullest extent permitted by applicable law, you agree to be responsible for all unauthorized or erroneous transactions initiated through Shell Lake State Bank's online banking. You have the obligation to immediately notify the Bank if your PASSWORD has been lost or stolen, or if someone has transferred funds from your account through Shell Lake State Bank and the the obligation to immediately notify the Bank if your PASSWORD has been lost or stolen, or if someone has transferred funds from your account through Shell Lake State Bank on the the obligation to immediately notify the Bank if your PASSWORD has been lost or stolen, or if someone has transferred funds from your account thoriged electronic fund transfers. An "unauthorized electronic fund transfer" means an electronic fund transfer from a Deposit Account that is initiated by another person without your authority to initiate the electronic fund transfer" means an electronic fund transfer that is initiated by a person to whom you furnished your PASSWORD, unless you have notified us that electronic fund transfer that is initiated by a person to whom you furnished your PASSWORD, unless you have notified us that electronic fund transfer that is initiated by an opter provide any the notice be in writing. You could lose all the money in your Deposit Account, some or all of the money in any linked account, or up to your maximum overdraft line of credit if you have a check overdraft protection line of credit, if you fail or refuse to immediately advise the Bank of the unauthorized use of your PASSWORD. If your statement shows electronic fund transfers that you did not make, tell us at once. If you do not tell us within sixty (60) calendar days after the statement was mailed to you, you shall not be entitled to assert a claim against the Bank, nor be entitled to any damages from the Bank, as to said unauthorized transfers. This sixty (60) day limitation is without regard as to the standard of ca

Or write:

Shell Lake State Bank P.O. Box 130

Shell Lake, WI 54871-0130

17. Rejection of Payment Orders; Overdrafts. You acknowledge that the Bank or the Service Provider may from time to time, in its sole discretion, reject any bank transfer request (any "payment order") or return any bank transfer (a) if there are insufficient or unavailable funds in the Deposit Account or the Deposit Account has been closed or is forzen, (b) if the payment order does not conform to the terms of this Agreement or the Software, or (c) if the payment order appears to be a duplicate, but neither the Bank nor the Service Provider is under any obligation to recognize that a payment is a duplicate and you should no rely on the Bank or the Service Provider to do so. If a payment order is rejected or a bank transfer is returned, either the Bank or the Service Provider may from time to time, in its sole discretion and without any obligation to recognize that a payment is a duplicate and you should no rely on the Bank or the Service Provider to a so. If a payment order is accordance with the terms of this Agreement and the Software. The Bank or the Service Provider may from time to time, in its sole discretion and without any obligation to os o, execute any payment order or make any bank transfer even though an overdraft to the account results. To the extent permitted by applicable law, you agree that neither the Bank nor the Service Provider will have any liability whatsoever for refusing to accept any payment order or redicting or returning any bank transfer. If an overdraft occurs in a Deposit Account, you agree to cause sufficient available funds to pay the amount of the overdraft to be deposited into or credited to the Deposit Account before the end of that business day. Any overdraft existing at the close of a business day is immediately due and payable without notice or demand.

18. Disclosure of Deposit Account Information to Third Parties. You agree that we may from time to time disclose to third parties information about your Deposit Account or the transactions that you make through Shell Lake State Bank's online banking. We will disclose information to third parties about your Deposit Account or the transfers you make:

- A. Where it is necessary for completing bank transfers or providing any other service in connection with Shell Lake State Bank's online banking; or
- B. In order to verify the existence and condition of your Deposit Account for a third party, such as a credit bureau or merchant; or
- C. In order to comply with government agency or court orders; or
- D. If you give us your written permission.

19. Other Agreements; Severability; Governing Law. The terms and conditions of this Agreement are cumulative with and in addition to any terms of the signature cards or account agreements for your Deposit Account(s), the applicable account disclosures, the Service Schedule, the Schedule of Funds Availability, the Bank's Electronic Fund Transfer Agreement and Disclosure Statement, the agreements governing the Credit Accounts, and the Application, all as may be amended from time to time. In the event of any conflict between this Agreement is unlawful or unenforceable, each such provision or writing will be without force and effect without thereby affecting any other provision for the federal Electronic Fund Transfer Act or Federal Reserve Board Regulation E is intended to be waived by you under this Agreement unless the waiver is permitted by law. The parties agree to be bound by the operating rules and guidelines of the National Automated Clearing House Association and the applicable local automated clearing house association as in effect from time to time with respect to all automated clearing house transfers and of the state where our of the state waive is governed by the substantive laws of the United States, applicable federal regulations, and to the extent not inconsistent therewith, the laws of the state where our our offices holding the account(s) is located, without regard to such state's rules regarding conflict of laws.

20. Amendments. We may amend this Agreement from time to time. Each amendment will be effected by our mailing or otherwise delivering the amendment, revised agreement and/or notice thereof to you in accordance with applicable federal and state laws. If no federal or state law specifically governs the amendment, the amendment shall be effected by mailing or otherwise delivering it to you or positing it in our full-service branch offices at least 10 calendar days prior to the effective date of the amendment. Notwithstanding the foregoing and to the extent permitted by applicable law, we may change any term of this Agreement without prior notice or obligation to you: (a) if the Software or the Service Provider changes any term without providing us sufficient notice to enable us to properly notify you; (b) for security reasons; (c) to comply with applicable law; or (d) as otherwise expressly provided in this Agreement.

21. Termination. You agree that we may cancel or restrict your use of Shell Lake State Bank's online banking or any Shell Lake State Bank's online service at any time upon such notice (including e-mail) as is reasonable under the circumstances. You may cancel Shell Lake State Bank online by written request to the Bank at any time

22. Assignment. You may not assign all or any part of your rights or obligations under this Agreement without our prior express consent, which may be withheld in our sole discretion. We may assign or delegate all or any part of our rights or obligations under this Agreement, including, without limitation, the performance of the services described herein. This Agreement will be binding on and inure to the benefit of the successors and assigns of either party.

23. No Third-Party Beneficiaries. This Agreement is for the benefit of you and the Bank and is not intended to grant, and shall not be construed as granting, any rights to or otherwise benefiting any other person, except as expressly otherwise provided in this Agreement.

24. CHOICE OF FORUM AND JURY TRIAL WAIVER. In the event any litigation is instituted to enforce or interpret the terms of this Agreement, you agree that the exclusive forum therefore shall be the Circuit Court of Washburn County, Wisconsin. In the event that the Bank is the prevailing party, the Bank shall be entitled to reimbursement for all reasonable attorneys' fees and costs incurred including, but not limited to, those incurred incident to any appeal. YOU AND THE BANK HEREBY WAIVE THE RIGHT TO TRIAL BY JURY OF ALL DISPUTES, CONTROVERSIES AND CLAIMS BY, BETWEEN OR AGAINST EITHER YOU OR THE BANK WHETHER THE DISPUTE, CONTROVERSY OR CLAIM IS SUBMITTED TO ARBITRATION OR IS DECIDED BY A COURT.

25. OWNERSHIP of MATERIALS. The content and information on our site is the property of Shell Lake State Bank. It should not be duplicated or copied by any means.